



I-PASS

BETTER HANDOFFS. SAFER CARE.

I	Illness Severity	<ul style="list-style-type: none">• Stable, “watcher,” unstable
P	Patient Summary	<ul style="list-style-type: none">• Summary statement• Events leading up to admission• Hospital course• Ongoing assessment• Plan
A	Action List	<ul style="list-style-type: none">• To do list• Time line and ownership
S	Situation Awareness and Contingency Planning	<ul style="list-style-type: none">• Know what’s going on• Plan for what might happen
S	Synthesis by Receiver	<ul style="list-style-type: none">• Receiver summarizes what was heard• Asks questions• Restates key action/to do items

OTHER USEFUL POINTS FOR HANDOFFS:

- Emphasize a “call tree” during sign out – who is the first line to call if there is an issue and what is the appropriate phone number, who is the second line, etc.
- Face-to-Face sign out is the gold standard, *not* brief phone calls or texts
- Go to bedside for critical patients or patients with active medical issues