

Graduate Medical Education New Program Coordinator Orientation

Nov 10, 2021





AGENDA

- GME Office
- Orientation Timeline & Curriculum
- Major Responsibilities & Timeline
- Milestones & Evaluation Forms
- Clinical Competency Committee & Semi-Annual Evaluation
- Welcome Packet & Resources

Objectives

By the end of this orientation, you'll be able to...

- Recognize the major responsibilities of an ACGME-accredited program
- Understand the fundamentals of CCCs (Clinical Competency Committee) and Semi-Annual evaluation

GME Office

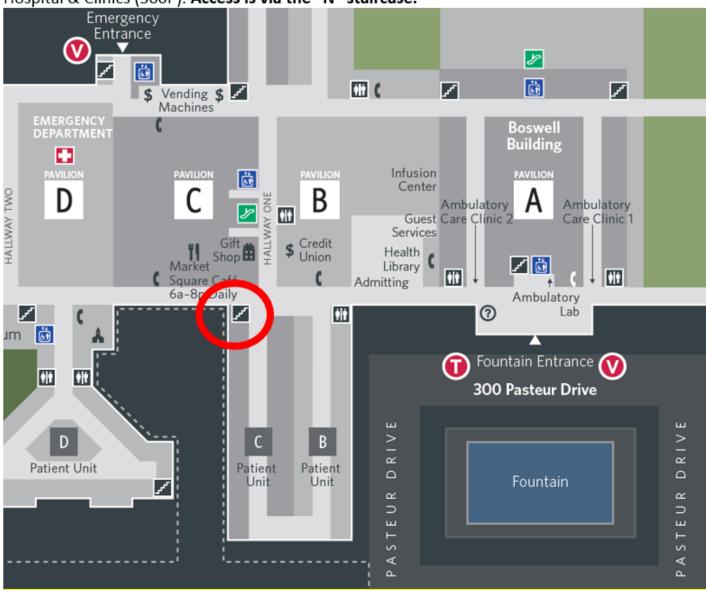
Department of Graduate Medical Education

Stanford Health Care 300 Pasteur Drive - Room HC435 Stanford, CA 94305-5207

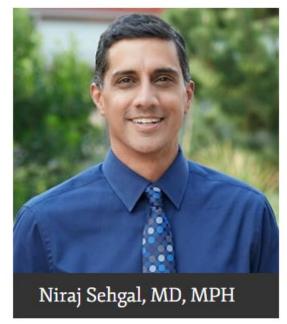
- Phone: (650) 723-5948
 - **Fax**: (650) 723-3045
- <u>Email</u>: gme@med.stanford.edu
- Business Hours: Monday Friday, 7:45AM 4:30PM
 - Website: http://gme.stanford.edu

GME Office - Location

The Department of Graduate Medical Education is located on the fourth floor of Stanford Hospital & Clinics (300P). Access is via the "N" staircase.



GME Office - Leadership







Chief Medical Officer, Stanford Health Care

☑ View Stanford CAP Profile

Director, Graduate Medical Education Designated Institutional Official (DIO), ACGME

Training Program Liaison, ECFMG Special Programs Coordinator, Medical Board of California Institutional Official, NRMP

- CA MD License Exemptions: Section 2111, 2113, 2168
- On Call Coverage
- Visas: J-1, H1-B

Associate Dean for Graduate Medical Education Chair, Graduate Medical Education Committee (GMEC)

View Stanford CAP Profile >

GME Office – Operation Team

Robbin Bankston

Program/Office Manager

RBankston@stanfordhealthcare.org

650-736-7487 (office)

- Daily operations / supervision of the GME office
- Allowances (Bonuses, On Call Meals, etc.)
- Benefits
- Payroll
- Leave of Absences
- Orientation

Brett Toensing, MS

Financial/MedHub Analyst

Bet1@stanford.edu

650-725-1951 (office)

- · Budget Planning and Tracking
- Orientation

Mitra Haddad, BA

Administrative Coordinator

MHaddad@stanfordhealthcare.org

650-723-5948 (office)

- Away Electives Rotations
- · Continuing House Staff
 - o Occupational Health Compliance
- Outgoing/Graduating House Staff
- Loan Deferments/Forbearances
- Postdoctoral Appointments
- Reimbursements
- Notary
- Jury duty Letter
- Certificates

GME Office – Education Team

Pedro Tanaka

Associate DIO

ptanaka@stanford.edu

(650) 724-4066

- Faculty Development
- Evaluation and Assessment

Jie Li, PhD

Sr. Program Manager/Education Specialist

JieLi@stanfordhealthcare.org

650-723-6558 (office)

- Evaluation/Assessment
- GME Research
- Internal Reviews
- MedHub
- Program Accreditation
- Self Studies
- Site Visits
- Special Reviews

Thang "Trey" Huynh-Ngo, MBA

Program Manager/Education Specialist

THuynhngo@stanfordhealthcare.org

650-498-2418 (office)

- Medhub
- Evaluation/Assessment
- GME Research
- Internal Reviews
- MedHub
- Program Accreditation
- Self Studies
- Site Visits
- Special Reviews

Matt O'Neill, M.Ed.

Training Coordinator

MONeill@stanfordhealthcare.org

- HealthStream Assignment and Support
- Website Management
- · SUNet ID Provision and Monitoring
- Media Production

Elizabeth (Lizzie) Greer, PhD

Program Manager/Education Specialist

egreer@stanfordhealthcare.org

- Evaluation/Assessment
- GME Research
- Internal Reviews
- MedHub
- · Program Accreditation
- Self Studies
- Site Visits
- · Special Reviews

Program Coordinator Orientation Series – Curriculum

2nd Wednesday of Mar, May, July, Sept, Nov and Jan @1-2pm

- November 2021:
 - Introduction
 - CCC and milestones
 - Reporting milestones to ACGME via WebADS
 - MedHub
- January 2022:
 - GME and ACGME Surveys
 - Work hours &A CGME and GME websites
 - Operation Team
 - MedHub
- March 2022:
 - Work hours & schedule
 - Program Evaluation by Trainees and by Faculty
 - Annual Program Evaluation
 - MedHub

- May 2022:
 - CCC guidebook
 - Semi-annual and final evaluations
 - MedHub
- July 2022:
 - Annual WebADS Update
 - Competency-based medical education
 - Introduction of operations
 - MedHub
- ▶ September 2022:
 - Program expansion and funding
 - GME operations
 - Summary
 - MedHub

Major Responsibilities & Timeline

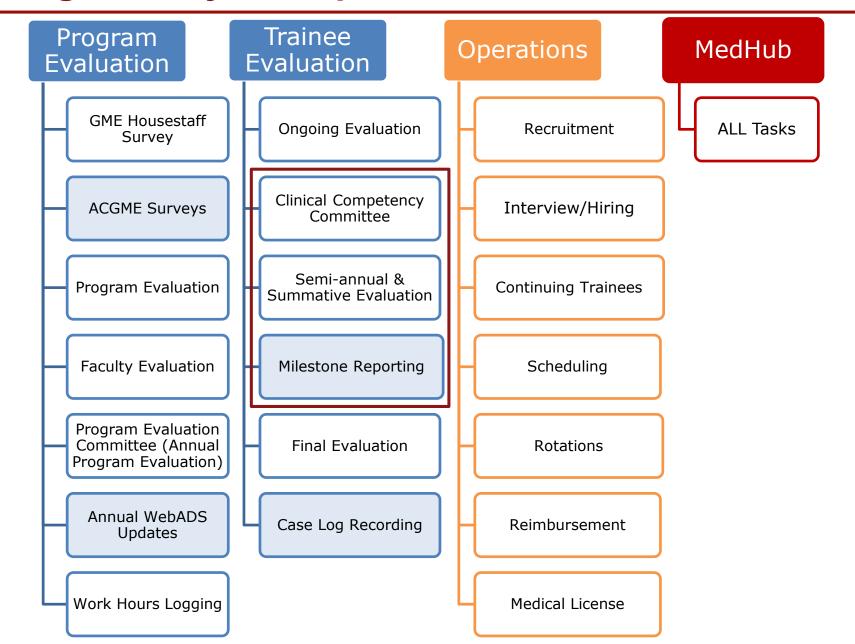
What is ACGME?

- ▶ The Accreditation Council for Graduate Medical Education (ACGME) is a private, non-profit council whose mission is to improve health care by assessing and advancing the quality of resident physicians' education through accreditation.
 - Evaluates and accredits medical residency programs in the United States.
 - Currently responsible for the accreditation of 12,157 residencies/fellowship programs 145,000 residents/fellows.
 - Established in 1981 from a consensus in the academic medical community for an independent accrediting organization. Its forerunner was the Liaison Committee for Graduate Medical Education, established in 1972.
 - The ACGME has 28 review committees. Each residency committee comprises about 6 to 15 volunteer physicians.



Accreditation Council for Graduate Medical Education

Program Major Responsibilities



GME Timeline 2021-2022

Tasks	NOV	DEC	JAN					
Milestones	Send out milestone-based evaluations of residents/fellows to attending physicians.	Submit Milestone Reports to ACGME.						
Clinical Competency Committee	Meet, Review, Finalize in MedHub's Milestone Management section. Submit to ACGME							
Semi-Annual Evaluations		Meet with resident. Document in MedHub.						
GME House Staff Survey for Residents/Fellows	Survey Window. GME delivers confidential survey.	Survey results posted in MedHub.						
ACGME Survey for Faculty and Residents/Fellows			ACGME delivers confidential survey.					
Duty Hours	Monthly Ongoing: Review all violations.							
GME Special Review	Occurs any time at GME's discretion.							
Site Visit	Occurs at any time with an ACGME notification (minimum 30 days prior to visit).							
Self Study	Occurs approximately every 10 years. Advance notice will be posted in ADS (ACGME Self Study notification).							
CLER		Takes place every 18 months.						

ACGME - External

GME - Internal

Hard Deadline Tasks

Tasks

GEM Registrar by Mitra Haddad

Registrar's Roles

- CA Medical Licensure Process
- ▶ EPIC house staff
- EPrescribe
- Incoming/New appointments
 - Compliance
- MSO (Medical Staff Service) house staff
- Visiting Residents

Administrator's Roles

- Away rotations
- Continuing house staff

-Annual Reports -Contracts -Compliance

- Jury Duty letters & Loan Deferments
- Life Support Training
- Malpractice Insurance
- Outgoing/Graduating house staff
 - -Certificates -Checkout process
- Postdoctoral Appointments
- Reimbursements
- Verifications Historical

GME Website – Operations pages

GME Registrar	GME Administrator
 CA Medical Licensure Process EPIC house staff EPrescribe Incoming/New appointments Compliance MSO (Medical Staff Service) house staff Visiting Residents 	 Away rotations Continuing house staff Annual Reports Contracts Compliance Jury Duty letters & Loan Deferments Life Support Training Malpractice Insurance Outgoing/Graduating house staff Certificates Checkout process Postdoctoral Appointments Reimbursements Verifications – Historical

Trainee Evaluation Process & Coordinator's Role

Trainee Evaluation

Ongoing





360 Evaluation:

- By attendings, peers (residents or fellows), other health professionals (nurses, PAs, etc.), self, and patient.

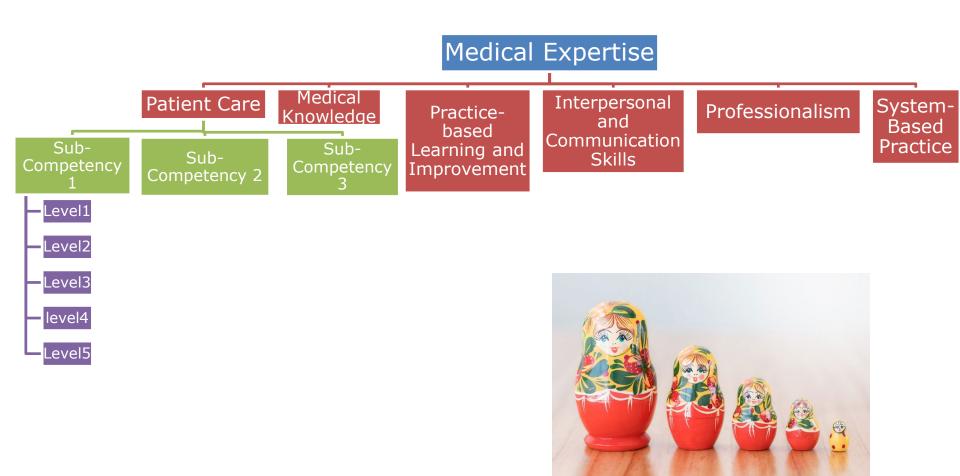
Regular and Timely:

- Deliver at the end of each rotation or educational unit

Milestone-based Evaluation

Milestones: Six ACGME Core Competencies

- Simply defined...
 - Milestones are outcomes-based framework for determining resident and fellow performance within the 6 ACGME Core Competencies.



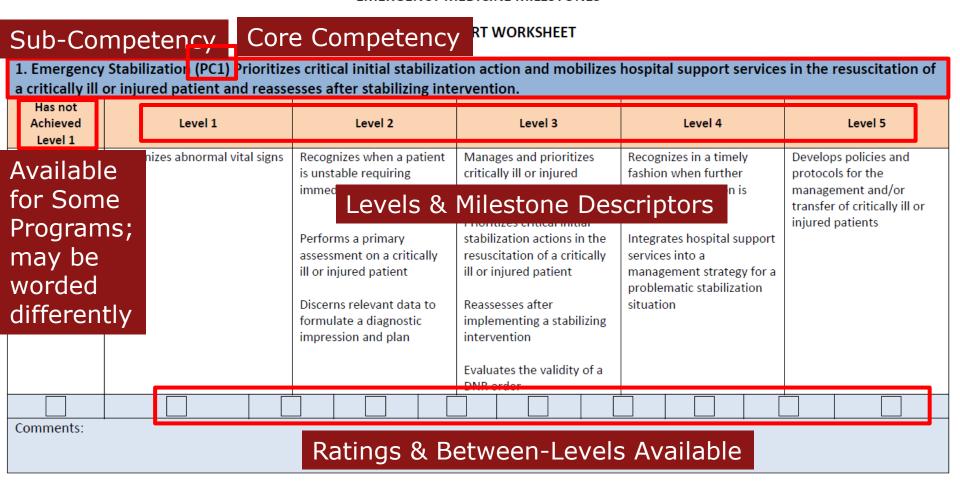
Milestones: 5 Levels for Sub-Competency

- ▶ Level 1: [Novice] The resident is a graduating medical student/experiencing first day of residency.
- Level 2: [Advanced Beginner] The resident is advancing and demonstrating additional milestones.
- ▶ Level 3: [Competent] The resident continues to advance and demonstrate additional milestones; the resident consistently demonstrates the majority of milestones targeted for residency.
- ▶ Level 4 (Upon Graduation Ready for Unsupervised Practice): [Proficient] The resident has advanced so that he or she now substantially demonstrates the milestones targeted for residency. This level is designed as the graduation target not requirement.
- ▶ Level 5 (Aspirational): [Expert] The resident has advanced beyond performance targets set for residency and is demonstrating "aspirational" goals which might describe the performance of someone who has been in practice for several years. It is expected that only a few exceptional residents will reach this level.

How To Read My Program's Milestones?

ACGME website or simple Google search "xxx milestone project acgme"

EMERGENCY MEDICINE MILESTONES



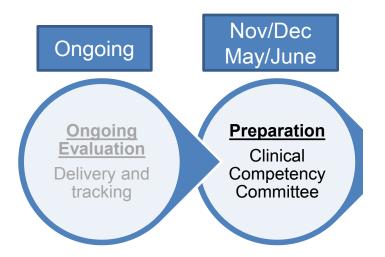
Competency-Based Medical Education (CBME)

- Competency-Based Medical Education (CBME)
 - Foundational element of Next Accreditation System (NAS)
 - CBME measures the progression toward specific competencies
 - 2 Key features: outcome based opposed to time based, intervention & ongoing multimodal assessments

Milestones in ACGME: Resources

- Milestones Guidebook for Residents and Fellows:
 - http://www.acgme.org/Portals/0/PDFs/Milestones/MilestonesGuidebookforResidentsF
 ellows.pdf?ver=2017-06-29-090859-107
- Milestones Guidebook:
 - http://www.acgme.org/Portals/0/MilestonesGuidebook.pdf?ver=2016-05-31-113245-103
- Clinical Competency Committee Guidebook:
 - http://www.acgme.org/Portals/0/ACGMEClinicalCompetencyCommitteeGuidebook.pdf
 ?ver=2015-11-06-115643-130
- First ACGME Milestones Annual Report
 - http://www.acgme.org/Portals/0/PDFs/Milestones/MilestonesAnnualReport2016.pdf?v
 er=2016-10-21-092055-947

Trainee Evaluation – Program Coordinator Role



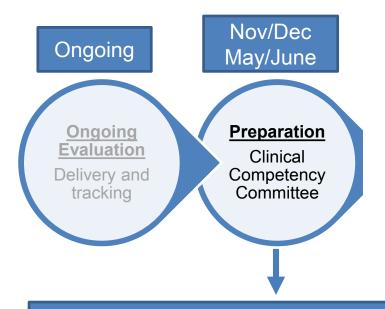
Clinical Competency Committee (CCC)

- Must be composed of at least 3 faculty members.
 - The program director appoints members of the CCC.
 - Additional non-physician members may be included.
 - Residents/fellows are not allowed.
 - The Program Director can be a member in some capacity.
- Review all front-line evaluations for each trainee semi-annually (i.e., every 6 months).
- ▶ The CCC decides which rating best fits each resident for each milestone, although the Program Director has the final say.
- ▶ The CCC makes recommendations to the Program Director for resident progress, including promotion, remediation, probation, and dismissal.
- The CCC provides input on the individual learning plan for all trainees.

Milestones & Clinical Competency Committee



Trainee Evaluation – Program Coordinator Role



Purpose: Ensure CCC has information they need to make overall competency decisions for each resident

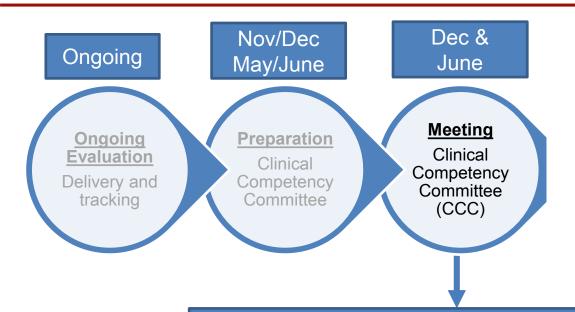
- -- Encourage evaluation completion
- -- Run MedHub reports/resident dashboard to aggregate evaluation data (see CCC Guidebook Coordinator Checklist)
- -- Provide information to each person responsible for reviewing trainees (each program has different process talk to your PD)
- -- Encourage faculty to review prior to CCC, seek more information if issues or insufficient information

CCC Work Flow **GME CCC Guidebook** Program Director / Program Coordinator Resident/Fellow CCC Faculty APD #1. Trainee ompletes Trainee Self-Assessment COORDINATOR CHECKLIST Metric Checklist Metric Data Path Comments Milestone Summary **MedHub: Evaluation->Milestone Summary Average level of each sub-competency based on the evaluation completed in the past 6 months. Average milestone evaluations by faculty and Evaluation by Faculty #3. ccc faculty All evaluations are stored in MedHub. qualitative comments. completes Faculty Evaluation by Peers Reports with averages can be generated. Evaluations by peers and qualitative comments. Worksheet **MedHub: Aggregate Evaluation Report, Evaluation by Staff Evaluations by nurses and qualitative comments. Aggregate Evaluation Report, Evaluation Evaluation by Patients Evaluations by patients and qualitative comments. Completion Summary Evaluation by Self (Trainee Self-Compare self-evaluations to evaluations by others to Assessment) look for discrepancies and consistencies. #4. CCC faculty shares Rotation Stored in MedHub Is the trainee on track with the required rotation **Faculty Worksheet and** **MedHub: Resident Rotations Report reviews Trainee Self-Case/Procedure Logs Stored in MedHub or reported to the ACGME Is the log up-to-date and meeting minimum WebADS system requirement? Scholarly Work Has the trainee done any scholarly work in the past 6 Option1: Self-reported , weaknesses, Improvement plan, resources, and finalizes Has the trainee done any quality improvement work in QI Projects Option2: MedHub milestone scoring. the past 6 months? Work Hours Logged Stored in MedHub Work Hours Violations **MedHub: Work Hours Summary #5. PD reviews Absences Logged (LOA and sick) Conference Attendance **MedHub: Conference Attendance by Trainee Summary Resident Grant Rounds Attendance In-Service Exam #6. PD/APD reviews Other Metric Trainee reviews Trainee Summary Other Metric 2 rainee Summary nd Trainee Selfand Trainee Self-Other Metric 3 Assessment with PD/ trainee APD **Faculty** Data Driven Worksheet Coordinator **Program** Milestone is submitted to ACGME Checklist Summary Dialogue Driven E

GME CCC Guidebook

Download CCC Guidebook and resources at https://tinyurl.com/cccguidebook

Trainee Evaluation – Program Coordinator Role



Purpose: Review each resident to determine if "on track" with developmental Milestones

- -- Schedule and attend meeting, take notes
- -- Ensure that residents with performance issues are discussed first
- -- Offer impressions of resident, particularly around professionalism
- -- Help to facilitate meaningful discussion that determines appropriate Milestone level, provides resident with actionable feedback

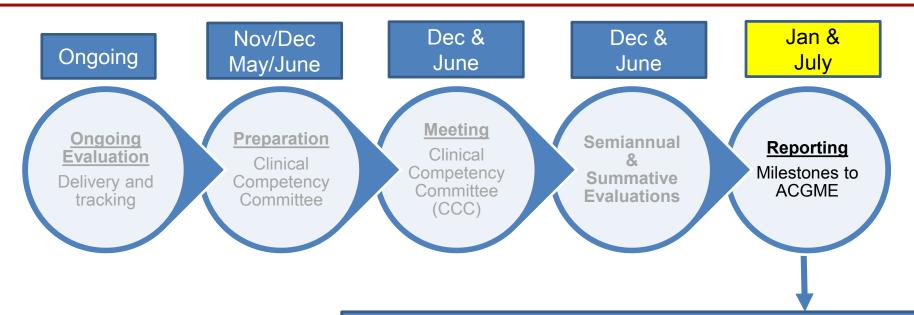
Resident Evaluation – Program Coordinator Role



Purpose: document resident strengths and weaknesses, guides resident growth

- -- Collaborate with PD to summarize CCC decisions on milestone scoring, recommendation, and Individualized Learning Plan (programs differ)
- -- Ensure that residents meet with PD to review CCC feedback and learning plan. Both PD and trainee sign form
- -- Upload signed form into MedHub (Resident Demographics->Forms/Files)

Resident Evaluation – Program Coordinator Role



Purpose: Provide ACGME with information regarding resident milestone achievements

- -- Review milestone evaluations with PD to ensure accuracy, particularly for residents who are "off track"
- -- Complete reporting process via ACGME WebADS system prior to deadline

1. Obtaining a login from ADS https://apps.acgme.org/ads/ (or click on "Accreditation Data System (ADS) from ACGME homepage)

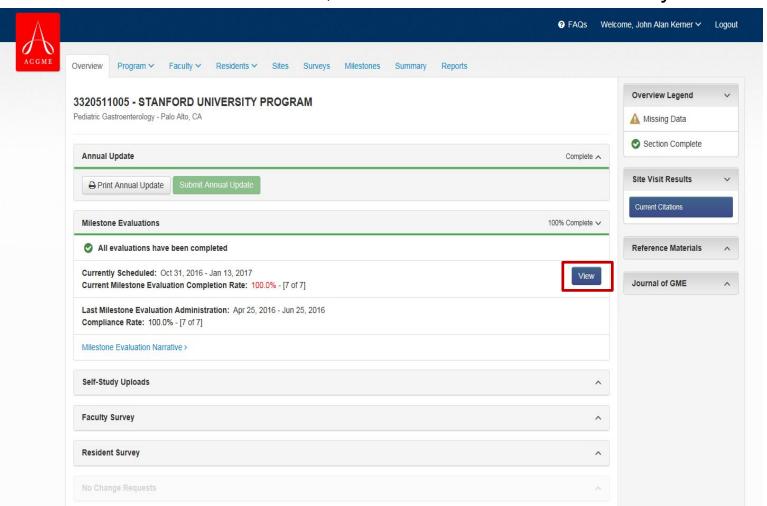
To add or replace a Program Coordinator:

- Log into ADS with the Program Director or second Program Coordinator login.
- From the Program tab, click View Program.
- On the Program page, scroll down to Program Leadership.
- On the former coordinator record, click Replace or, if adding an additional coordinator, click Add Personnel.
- In the Select the New Program Coordinator window, enter the name and email to find an existing contact record then follow the prompts to add/update the coordinator contact information.
- When saving the record, if the PD would like to assign a coordinator username and password to access ADS, select "Yes" to the grant user access prompt.

To create a coordinator login for an existing coordinator.

If the PD was not prompted to grant access to user after saving the profile, a **Grant User** button will display on the coordinator record. Click **Grant User** and confirm. A notification will be sent to the coordinator's registered email with their new username and password.

- Obtaining a login from ADS https://apps.acgme.org/ads/ (or click on "Accreditation Data System (ADS) from ACGME homepage)
- Under "Milestone Evaluations", click on "View" for the Currently Scheduled



- 1. Obtaining a login from ADS https://apps.acgme.org/ads/ (or click on "Accreditation Data System (ADS) from ACGME homepage)
- Under "Milestone Evaluations", click on "View" for the Currently Scheduled
- 3. Click on "View Evaluation" for each resident

								Filter F	Results	
	Resident	Year In Program	Resident Status	\$	Start Date 💠	Expected End Date	Period	\$		
•••	Damman, Jennifer	2	Active Full time		Jan 01, 2015	Jun 30, 2018	Mid-Year Evalu	ations	•	View Evaluation
•••	Mudambi, Kiran	1	Active Full time		Jul 01, 2016	Jun 30, 2019	Mid-Year Evalu	ations	•	
•••	Nakayuenyongsuk, Warapan	3	Active Full time		Jul 01, 2014	Jun 30, 2017	Mid-Year Evalu	ations	•	
•••	Piester, Travis	3	Active Full time		Jul 01, 2014	Jun 30, 2017	Mid-Year Evalu	ations	•	
•••	Ruiz, Rachel	1	Active Full time		Jul 01, 2016	Jun 30, 2019	Mid-Year Evalu	ations	•	
•••	Sellers, Zachary	2	Active Full time		Jul 01, 2015	Jun 30, 2018	Mid-Year Evalu	ations	•	
•••	Yang, Christine	2	Active Full time		Jul 01, 2015	Jun 30, 2018	Mid-Year Evalu	ations	•	

- Obtaining a login from ADS https://apps.acgme.org/ads/ (or click on "Accreditation Data System (ADS) from ACGME homepage)
- 2. Under "Milestone Evaluations", click on "View" for the Currently Scheduled
- 3. Click on "View Evaluation" for each resident
- 4. Enter Milestone levels for all sub-competencies listed

Patient Care

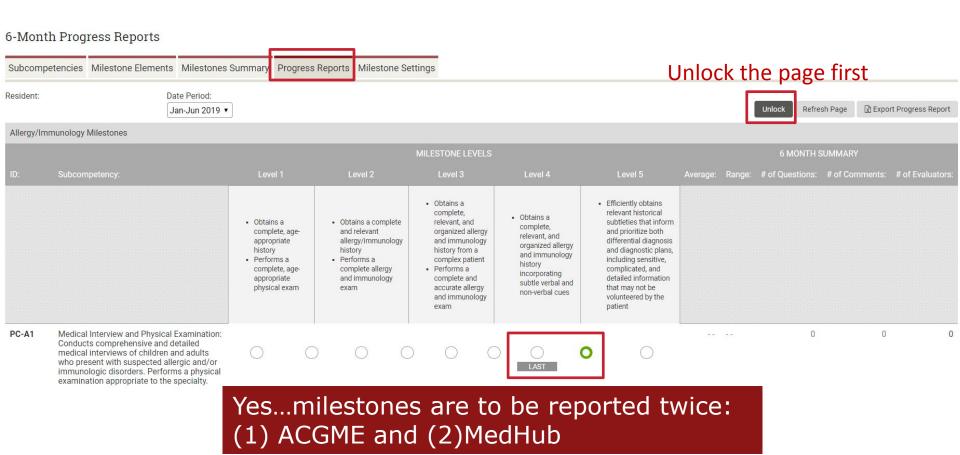
	Not Yet Assessable	Level		Level 2		Level		Level		Level 5
a. PC1.Provide transfer of care that ensures seamless transitions	•	0	0	0	0	0	0	0	0	0
b. PC2.Make informed diagnostic and therapeutic decisions that result in optimal clinical judgment	•	0	0	0	0	0	0	0	0	0
c. PC3.Develop and carry out management plans	•	0	0	0	0	0	0	0	0	0
d. PC4. Provide appropriate role modeling	•	0	0	0	0	0	0	0	0	0

- Obtaining a login from ADS https://apps.acgme.org/ads/ (or clink on "Accreditation Data System (ADS) from ACGME homepage)
- 2. Under "Milestone Evaluations", click on "View" for the Currently Scheduled
- 3. Click on "View Evaluation" for each resident
- 4. Enter Milestone levels for all sub-competencies listed
- 5. Finish all residents and make sure they are all "Green Checked" (you may need to click on "Refresh List" to update the webpage)

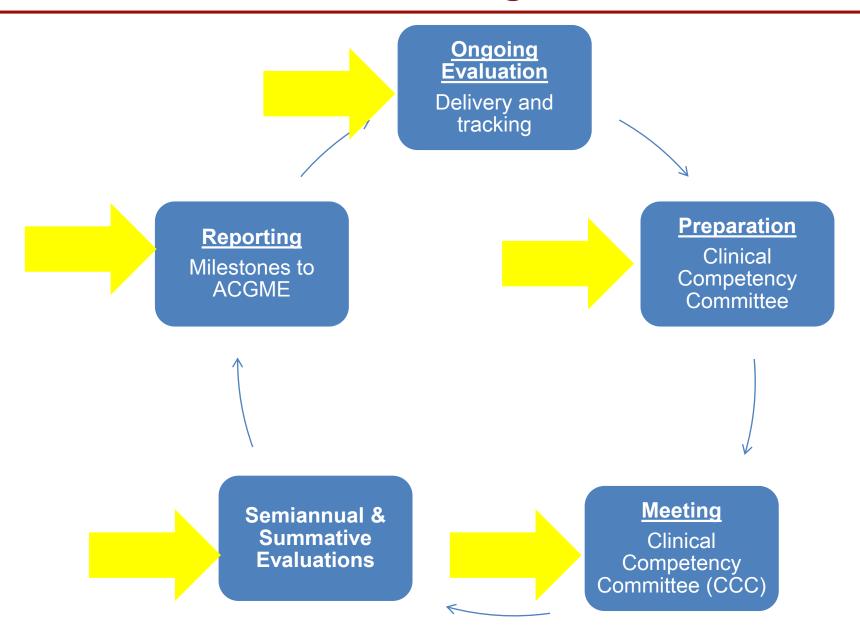
	Resident	÷	Year In Program ♀	Resident Status 💠		Start Date 💠	Expected End Date	Period		
•••	Damman, Jennifer		2	Active Full time	,	Jan 01, 2015	Jun 30, 2018	Mid-Year Evaluations	0	
•••	Mudambi, Kiran		1	Active Full time	,	Jul 01, 2016	Jun 30, 2019	Mid-Year Evaluations	0	
•••	Nakayuenyongsuk, Warapan		3	Active Full time	,	Jul 01, 2014	Jun 30, 2017	Mid-Year Evaluations	0	
•••	Piester, Travis		3	Active Full time	,	Jul 01, 2014	Jun 30, 2017	Mid-Year Evaluations	0	
•••	Ruiz, Rachel		1	Active Full time	,	Jul 01, 2016	Jun 30, 2019	Mid-Year Evaluations	0	
•••	Sellers, Zachary		2	Active Full time	,	Jul 01, 2015	Jun 30, 2018	Mid-Year Evaluations	0	
•••	Yang, Christine		2	Active Full time	,	Jul 01, 2015	Jun 30, 2018	Mid-Year Evaluations	0	

Reporting Milestones to MedHub

- GME has no access to program's ADS
- Please... Save Milestone levels in MedHub (Evaluation tab -> Milestone Summary -> Progress Reports)



Resident Evaluation – Program Coordinator Role



Review ACGME Alphabet Soup



- ▶ **ACGME:** American Council on Graduate Medical Education: The organization that accredits medical residencies and fellowships
- ▶ Clinical Competency Committee (CCC): A required body comprising three or more members of the active teaching faculty who is advisory to the program director and reviews the progress of all residents in the program.
- ▶ Competencies: Specific knowledge, skills, behaviors and attitudes and the appropriate educational experiences required of residents to complete GME programs. These include patient care, medical knowledge, practice-based learning and improvement, interpersonal and communication skills, professionalism, and systems-based practice.
- Milestones: Subcompetency specific to each core competencies and are rated on a 5 level system.
- ▶ Semi-Annual Evaluation & Annual Evaluation: Trainee milestone evaluations done at the middle and end of the academic year.

Coordinator Resources

Welcome Packet

- GME office staff and roles
- GME Yearly Calendar/Timeline
- Directions to GME offices
- ACGME "Alphabet Soup"
- GME Evaluations and Survey requirements
- ACGME Common Program Requirements
- Commonly used forms

Essential Resources

- GME's Welcome Packet
- Coordinator Monthly Meeting:
 - 2nd Thursday of each month 1-2pm via Zoom
- Drop-in session: 30 mins after Coordinator monthly meeting 2-2:30pm via Zoom
- Coordinator email list (gme_program_coordinators@lists.Stanford.edu)
- ACGME's Common Program Requirements (CPR)
 - Read your program's specific program requirements
- MedHub's Help Portal
- GME Website https://med.stanford.edu/gme.html
 - Program Portal -> Forms, Templates, & Examples
- Your Mentor and Peers!

