

Fatigue Mitigation Resources for Housestaff

We are committed to ensuring all housestaff have access to fatigue mitigation resources after extended shifts and whenever driving might be hazardous due to fatigue.

All affiliates have call rooms available for fatigued residents and fellows to rest and the following major sites continue to provide ride services for fatigue mitigation to housestaff. Please note: All rides must originate from the designated hospital site to residential addresses ONLY and may be accompanied by a return trip to the designated hospital site.

Hospital Site	Transportation Services Provided	Guidelines
Stanford Health Care (SHC)	Uber	https://med.stanford.edu/content/dam/sm/gme/housestaff/training_resources/SHC_Uber_Guidelines.pdf
Lucile Packard Children's Hospital (LPCH)	Uber	https://med.stanford.edu/content/dam/sm/gme/housestaff/training_resources/SHC_Uber_Guidelines.pdf
Veteran's Affairs Hospital (VA)	Taxicab	https://med.stanford.edu/gme/housestaff/current/training-resources.html
Kaiser Hospital (KP)	Uber	https://med.stanford.edu/gme/housestaff/current/training-resources.html
Santa Clara Valley Medical Center (SCVMC)	Taxicab	https://med.stanford.edu/gme/housestaff/current/training-resources.html
Valley Children's Hospital	Uber/Lyft	https://med.stanford.edu/gme/housestaff/current/training-resources.html

Hospital Site Details

SHC / LPCH	How to request a ride using SHC UBER Business Account:	How to setup your Stanford Health Care Business UBER Account:
<p>SHC Uber Account (24/7)</p> <p>(300P / 500P / LPCH)</p>	<ol style="list-style-type: none"> 1. Install the UBER app on your phone. 2. Open the UBER app. 3. On the UBER map, locate the profile icon (top right corner). 4. Select <u>Stanford Health Care</u> from the profile list. 5. Tap on the field "Where to?" 6. Enter the complete residential Address 7. Select Economy UBERX as allowed under the pilot SHC UBER policy. 8. Tap Request UBERX. 9. Confirm the pickup location 10. Once the request is accepted, you will see driver information along with estimated time of pickup. 11. To cancel a request, tap on the request and select Cancel. 	<ol style="list-style-type: none"> 1. Authorized users will receive an email from UBER with Subject line "Stanford Health Care Invited You to Ride on Their UBER Account." 2. Open the email and click Accept Invitation – this will open the UBER browser. 3. On the UBER browser, click "Yes, Sign in" if you already have a personal UBER Account. Click "No, create my first UBER account" if you do not have an existing UBER account. 4. If you click "Yes, Sign In", link the SHC business account to your Personal UBER Account as follows: <ol style="list-style-type: none"> a. A login screen will load, and ask for your login information. b. UBER will ask you to verify the account - Via SMS or Email c. After completing the registration, you will receive a text and email confirmation that you are now ready to use the SHC UBER business account.
<p>Who to Contact:</p>	<p>GME Coordinator:</p> <p>Rose Marie Frey</p> <p>P: 650-723-5948</p> <p>E: RoseMarieFrey@stanfordhealthcare.org</p>	<p>GME Office:</p> <p>300 Pasteur Dr. HC435 Stanford Ca, 94305</p>

VA Hospital	How to request a ride with VA Cab Vouchers	
<p>Cab Voucher (24/7)</p>	<ol style="list-style-type: none"> 1. To obtain taxi voucher go to the emergency department clerk and request one. 2. These will be available through the AOD (administrator on duty), who is available. 3. AOD can also be reached through the hospital operator. 	
<p>Who to Contact:</p>	<p>AOD Operator:</p> <p>P: 650-493-5000</p>	<p>VA Address:</p> <p>3801 Miranda Avenue Palo Alto, CA 94304-1207</p>

Kaiser (KP)	How to request a ride using KP UBER Business Account:	How to setup your KP UBER Business Account:
Kaiser Uber Account (24/7)	<p>Contact the GME office to set up uber access in advance at: andrea.x.mortley@kp.org</p> <p>For ride share approval, page 408-468-7706 or ask the operator to page the GME</p> <p>After Hours:</p> <p>Manager on-call (available 24/365). You will receive a call back within 15 minutes.</p>	<p>HS may utilize the corporate GME Uber account. - This must be set up in advance.</p> <p>An administrator or chief resident must be notified in advance of use.</p> <p>Please note, ride share drop-off/pickup location must be home address. - This cannot be edited.</p> <p>Ride share is available to and from home, so that a personal vehicle can be retrieved.</p>
Who to Contact:	<p>GME Office</p> <p>P: 408-468-7706</p> <p>E: andrea.x.mortley@kp.org</p>	Santa Clara, CA, 95051

SCVMC	How to request a ride using Cab Voucher	
Taxi Voucher Program (24/7)	<p>Obtain Voucher from GME office during 8-4pm</p> <p>or contact Nursing supervisor for after hours</p> <p>After Hours</p> <p>Nursing Supervisor z P: 408-947-4059</p>	
Who to Contact:	<p>GME Program Manager:</p> <p>Jovanna Bonilla Phone: 408-885-5110</p> <p>E-mail: Jovanah.Bonilla@hhs.sccgov.org</p>	<p>SCVMC Address:</p> <p>751 S. Bascom Ave. San Jose CA 95128</p> <p>SCVMC GME Office:</p> <p>777 Turner Dr. RSC Bldg 2N062</p>

Valley Children's Hospital		
	<p>For residents/fellows who are fatigued while at Valley Children's Hospital, they can take an Uber/Lyft from the hospital to the apartment and submit receipts for reimbursement</p>	
Who to Contact:	<p>Athena Gonzalez</p> <p>Email: AGonzalez3@valleychildrens.org</p>	<p>Valley Children's Hospital Address:</p> <p>9300 Valley Children's Pl Madera, CA 93636</p>