



STANFORD COORDINATED CARE

Care with the Patient at the Center

Team Training Topics

WHO:	Clinical teams planning care for “high utilizers”
WHAT:	Customized program planning workshop
WHEN:	Two-day training, scheduled at your convenience
WHERE:	Stanford Coordinated Care Clinic on the Stanford campus
WHY:	Learn how to adapt Stanford Coordinated Care’s innovative care models to fit your settings
COST:	The workshop fee is \$15,000 for up to 8 participants over two days, including lunch. Price does not include travel and lodging.

Training Overview

Primary care providers and care care teams are under pressure to redesign the way health care is delivered. Stanford Coordinated Care, led by two nationally recognized leaders in innovative care model development, offers intensive workshops for teams caring for people with complex, chronic conditions. Join Alan Glaseroff, MD, and Ann Lindsay, MD, former Co-Directors at Stanford Coordinated Care, for a 2-day workshop demonstrating an effective new care model that provides cost-effective quality care, supports positive behavior change in patients, and delivers care without overwhelming members of the care team.

Core Training Topics

- Achieving true patient-centered care
- Inspiring behavior change and effective self-management
- Assessing patients to inform approaches of care
- Measuring success (triple aim, registry, and metrics)
- Building your team: why and how
- Incorporating integrative physical therapy
- Recruiting the right patients
- Implementing virtual visits
- Improving your model on an ongoing basis
- Smoothing care transitions



About The Stanford Coordinated Care Clinic

Stanford Coordinated Care is an innovative clinic designed to meet the needs of patients with multiple chronic conditions at risk for expensive care. Stanford Coordinated Care understands that people with ongoing, persistent health conditions benefit from concrete support to lead a healthy life and smoothly navigate their health care experiences. For some patients we provide comprehensive primary care and for others we provide care support as they receive their health care in other settings.

For more information about the Stanford Coordinated Care Clinic and the team, please visit us online at www.med.stanford.edu/coordinatedcare.html

Training That Benefits The Team

Each workshop is tailored specifically for your needs, with time to brainstorm about how to transform your practice. You'll hear from all members of the care team—including physicians, behavior health specialists, physical therapists, pharmacists, patient care coordinators, nurses and patients with chronic illnesses—and benefit from a more complete presentation of the care environment.

Leadership

Recruited to Stanford by Dr. Arnold Milstein to implement their care model, doctors Alan Glaseroff and Ann Lindsay bring more than 28 years of experience in achieving the triple aims of patient satisfaction, improved outcomes and reducing the cost of care.



As Medical Director for the Humboldt Del Norte IPA, Alan led a county-wide implementation of the chronic care model associated with a 29% reduction in deaths due to diabetes from 2003-2008. He chaired the Measures Committee for the California Pay-For-Performance Program for the Integrated Health Care Association and received the California “Family Physician of the Year” award in 2009. Under his leadership and model, a program offering RN Care Support for 250 patients achieved a 63% reduction in hospital bed days and a 23% reduction in overall costs.

Ann served as Humboldt County Public Health Officer for 18 years, influencing state health policy as a leader of the California Conference of local health officers. While serving as health officer, Ann continued her private family practice with Dr. Glaseroff. In 2006, she was recognized by the California Medical Association as the “California Rural Physician of the Year.”

Call to Discuss Your Needs

Please contact Zoe Richardson at cercinquiry@stanford.edu or (650) 724-0702 to register. Based on availability, trainings are scheduled 4-6 weeks from registration date.