



STANFORD COORDINATED CARE

Care with the Patient at the Center

Team Training Topics

- Real meaning of patient centered care: History of ambulatory ICU, patient determining their own outcomes
- Motivational interviewing, promoting self-management
- Selecting patients based on risk/claims
- Getting the patients' views, patient advisers
- Care transitions
- Assessment of patient to tailor their care
- Measuring success: triple aim, multi-condition dashboard
- Team care/share the care (SCC care coordinator/MA model and enabling protocols)
- Team engagement through quality improvement
- Promoting medication adherence
- Chronic pain/integrating physical therapy
- Integrating behavioral health, impact of Adverse Childhood Experiences
- Burnout prevention
- Approach to end of life/advanced directives
- Health coaching/care support as a stand-alone program
- Marketing to patient and medical community
- Integrating with worksite wellness programs

Teams interested in scheduling a training at SCC should complete a Planning Survey at www.med.stanford.edu/coordinatedcare/team-training/schedule-a-training.html

You will be contacted to discuss the specific needs of your team.