

# Serious Illness Conversation Guide

- SET UP the conversation
- ASSESS understanding and information sharing preferences
- SHARE big-picture prognosis
- EXPLORE values
  - Important goals
  - Worries
  - What gives strength
  - Activities that bring joy
  - Acceptable clinical care for more time
  - Loved ones' knowledge of wishes
  - Hopes for their health
- RECOMMEND for future care based on values explored

Scan to view the Conversation Guide text on your phone



For printable PDFs, visit <https://med.stanford.edu/advancecareplanning/resources>

# Epic Instructions

<b>Zztest, Joel</b> Male, 66 Y, 4/3/1957 MRN: 10008712 Bed: Training Bed Cur Location: D3 Code: Full Code	<b>Test, Anna</b> Female, 43 Y, 7/4/1979 MRN: 10008571 Adv Care Plan: None
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1. Click **Code** (inpt) or **Adv Care Plan** (outpt)
2. Click **ACP Form** or the **pink bar** to document
3. Finish documenting
  - Inpt: **Create ACP Note** → **ACP Form Note**
  - Outpt: **.advancecareplanningSMTform** dotphrase pulls Form into progress note

Scan to view more  
documentation  
instructions



# Emotional Tools

## Name

- This can be overwhelming.
- You seem frustrated.

## Understand

- This helps me understand what you're thinking.
- I can't imagine what you're going through.

## Respect

- I can see you've been trying to follow our instructions.
- You're a great advocate for your loved one.

## Support

- I'll do my best to make sure you have what you need.
- Let's work together on this.

## Explore

- Tell me more about what you mean when you say...
- Could you say more about...