

Frequently Asked Questions (FAQ)

How will the training and mentorship be provided?

- The Network will use the ECHO model, which is an interactive, case-based approach to learning based on adult learning principles. Weekly training sessions using Zoom videoconferencing technology are facilitated by small multidisciplinary teams of subject matter and quality improvement experts. Sessions combine short lectures that provide immediately usable best practices with case-based group learning. It is an “all teach, all learn” environment, where community providers learn from experts and each other, and specialists learn from the on-the-ground experience of community providers.
- Nursing homes will participate in a 16-week training and mentorship program in groups of 33-35 nursing homes.
 - The program will use a standardized curriculum that will evolve to meet the needs of the local nursing home community.
 - The curriculum will be updated to reflect new evidence, innovations in best practices, and changes in the pandemic.
 - Our training center will cultivate a virtual community of practice foster peer-to-peer learning and provide additional leadership. Our training center will also provide rapid response mentorship for any nursing home that experience increases in COVID-19.
- The Network, Stanford Medicine, and Health Services Advisory Group will provide nursing homes with access to national and local experts in infection control, patient safety, quality improvement, and nursing home operations along with a library of implementation resources. The library will help nursing homes implement COVID-19 safety practices and include resources such as “how to” guides.

Who are the training centers supporting the Network?

- [Stanford Medicine](#) and [Health Services Advisory Group](#) are the training centers.

Are nursing homes required to participate in this training and mentorship program?

- No, nursing homes are not required or mandated to participate.

Why would nursing homes want to participate if the program is not mandatory?

- Participating provides nursing homes with practical, useful information, skills, and resources. It also connects them to a virtual learning community of both specialists and their peers to ask and answer immediate challenges.

- Participating in the Network is free.
- Nursing homes that actively participate in the 16-week training will receive \$6,000 in compensation in recognition of the staff time involved. **At least two staff members must attend each session to qualify for this payment.** Sessions are 60 to 90 minutes. This reimbursement is available to Medicare and Medicaid-certified nursing homes eligible to receive funding from the Provider Relief Fund and that have agreed to its terms and conditions. The vast majority of nursing homes are eligible.

Are all nursing homes eligible to participate?

- Both Medicare and Medicaid-certified nursing homes are eligible to participate.

What topics does the training curriculum include?

- The first several weeks of the training program include sessions on: personal protective equipment best practices for COVID-19; making the environment safe during COVID-19 through infection control practices; minimizing the spread of COVID-19; COVID-19 testing; clinical management of asymptomatic and mild cases of COVID-19; managing social isolation during COVID-19.

When will the training and mentorship begin?

- Initial onboarding is planned to start the week of November 9th using Zoom. Available dates and times for onboarding will be emailed to you. Please ensure to register ASAP. Contact us for more help.
- After the initial onboarding is completed, the cohorts will be assigned, and a weekly training schedule will be provided.

How do I join using Zoom videoconferencing technology?

- Connect from a device (tablet, computer, or phone) using the emailed Zoom Meeting link provided to you. Using audio in a Zoom meeting requires you to have access to a microphone through your device or a phone. We encourage you to connect the device’s web camera for your video. [Zoom resources and best practices located here.](#)

To Learn More

- [Complete an interest form](#)
- Visit the [ECHO Nursing Home COVID-19 Action Network](#) website
- Contact us at:
HSAG: canursinghomes@hsag.com
Stanford: nursingecho@stanford.edu