

Epilogue

- Documentation assistance
 - On hold, pandemic
 - May still happen
- Virtual visits
 - Immediate and fast roll out to all due to pandemic
 - Seamless shift without much stress due to the video visits themselves, highly appreciated by clinicians
 - 3 published papers on evaluation of feasibility and acceptability of video visits for neurologists
- "most surveyed clinicians (n=34; 71%) agreed or strongly agreed that video visits allowed them to shift uncompensated to compensated work (ie, scheduling a video visit to address concerns that would previously have been managed through either shift missing or unscheduled and uncompensated phone calls)"
- "Moreover, 40 (83%) surveyed clinicians agreed or strongly agreed that video visits supported their overall well-being"

Rapid Implementation of Video Visits in Neurology During COVID-19: Mixed Methods Evaluation

Journal of Clinical Neurophysiology, 2020

Preprint by Nathan Hines and Shari DeCh...

https://doi.org/10.1093/chn/ckaa011



Accelerated launch of video visits in ambulatory neurology during COVID-19

Journal of Clinical Neurophysiology, 2020

Key lessons from the Stanford experience

Abstract

The COVID-19 (COVID-19) pandemic has significantly disrupted the healthcare system, leading to a rapid shift in patient care delivery. This study aimed to evaluate the implementation of video visits in ambulatory neurology during the COVID-19 pandemic. A mixed-methods approach was used, including a survey of neurologists and focus groups. The survey results showed that 71% of neurologists agreed or strongly agreed that video visits allowed them to shift from uncompensated to compensated work. Additionally, 83% of neurologists agreed or strongly agreed that video visits supported their overall well-being. The focus groups identified several key lessons from the Stanford experience, including the importance of having a clear plan, ensuring technical support, and providing training for staff and patients. These findings suggest that video visits can be a valuable tool for maintaining patient care during a pandemic and supporting the well-being of healthcare providers.

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