Nurse Demonstration Parent Interview Script

Introduction (5-10 minutes)
• Introduce the facilitators and describe role of moderator (guide and listen)
• Talk about the purpose of the interview (hear participant voices)
• Explain about confidentiality
• Explain about video recording
• Invite them to pick snacks and settle down

Opening Statements
We have invited you here today because your school has a certified full time nurse to provide health services to your children. Our aim is to identify areas where the nurse provides you maximum benefit due to her presence. We would like to hear about your experiences and how it has affected the overall health and wellbeing of your children. You are welcome to share your stories with us. The main idea is to make learning fun, and ensure that your children stay healthy and continue to achieve their academic goals.

Introductory Question (use either) 5-10 minutes

1. Please share some things that you do, think about, or believe are important to you to keep your family healthy? For example, the food your cook, taking walks, outdoor play etc…

   OR

1. First, perhaps we can go around the room and ask everyone to share: your name, where you are from, what grade your child is/children are in, how many years have you been at this school?

Transition ➔ Key Questions (30-35 minutes)

2. What has your overall experience with the school nurse been like? (positive, negative, mixed, etc) How do you feel about your school’s health program and support services? Tell us about your experience working with the nurse.

3. In what ways do you think the school nurse has been helpful in caring for your child’s

   • overall health
   • academic growth
   • emotional/behavioral issues

4. You described some of the ways the school nurse has been helpful. Specifically, can you share how helpful have the school health services been in: (ask these if not already mentioned)

   a. identifying an academic, behavioral, social issue that needed attention?
b. providing you with resources and information?
   c. answering your questions or directing you to resources/others to help?
   d. referring you to other medical providers or coordinating care?

5. How do you think the school health services can improve?
   a. Is there anything that you would want less of?
   b. Are there any needs that are not being met where you would like to see more support or resources?

Closing (5-10 minutes)
We are nearing the end of our discussion. Is there anything else that you’d like to share that I haven’t asked about? If you would be comfortable with us following up with you about what you shared, please let us know.
Thank you everyone for your time and willingness to share with the group. This was a wonderful and much needed discussion. Please know that your feedback will be important in allowing us to continue improving our health services and take better care of your child at school.