AWARD LEAN INITIATIVE

February 8, 2016

Award Lean Core Committee

• Sharon Collum, RPM
• Alyse Daniel, RPM
• Nick Steinberg, RPM
• Martha Manriquez, RPM Associate
• Maria Nichols, RPM Associate
• Linda Erwin, Compliance Analyst
• Linda Murtagh, Team Manager
• Sonia Barragan, Associate Director

• Kathleen Thompson, Director/Sponsor
• Christopher Gerlach, Analytics/Advisor
• Debbie Leong-Childs, Associate Director/Advisor
Award Lean Initiative
What are the Goals?

- Increase the visibility of awards that are in the queue for the RPMs, Dept. Managers / DFAs, and PIs.
- Reduce the process time by 50%.
- Reduce the wait time by 50%.

What affects Efficiency, Quality & Timeliness?

- Variation
- Defects/Errors
- Waiting or delays
- Rework

Partnership
- Communication
- Transparency

Experience
- Efficiency
- Quality
- Timeliness
Improvement Strategies

- Standardization
- Partnership
  - Communication
  - Transparency
- Lean
  - More training for RPMs and RPM Associates
  - Metrics to measure impact of improvements
  - Proactive communication with Faculty and DFAs
  - Transparency in status of pending awards
  - Experience
    - Efficiency
    - Quality
    - Timeliness

- Step back — reevaluate our strategies and our process

Metrics to measure impact of improvements

Proactive communication with Faculty and DFAs

Transparency in status of pending awards