| Element | Year 1 | Year 2 | Clerkships |
|--|--|---|---|
| Communication and relationships with patients and families: •Respect for diversity/ uniqueness •Politeness/courtesy/patience •Empathy/caring/compassion/ rapport •Manner/demeanor •Altruism •Includes patients in decision making •Maintains professional boundaries •Balances availability to others with care for oneself | Treats all persons with respect and regard for their individual worth and dignity Listens attentively and responds humanely to the concerns of patients and family members Appearance is appropriate to situations Exhibits sensitivity to cultural differences among patients Exhibits professional manner in interviews with standardized and actual patients Respects patients' dignity with form of address and attention to physical modesty Maintains appropriate boundaries in dealing with patients and their families | Recognizes that relationships between physicians, and patients and their families have unequal power and those relationships should be treated responsibly Responds humanely to the concerns of patients and family members Behaves with unselfish regard for the welfare of others Meets expectations during interviews with standardized and actual patients and in the CPX exam sequence Demonstrates empathy and compassion for others in most situations | Demonstrates appropriate empathy for and relief of pain, discomfort, and anxiety Is fair and nondiscriminatory and aware of emotional, personal, family, and cultural influences on patient well-being and patients' rights and choices for medical care Extends him/ herself to meet patient and family needs Maintains decorum even when patients or others behave inappropriately Shows sensitivity when discussing bad news, as appropriate Maintains composure and seeks consultation as necessary when working with challenging patients |

| Element | Year 1 | Year 2 | Clerkships |
|--|--|--|--|
| Communication and relationships with students, faculty, and staff: Teamwork Respect for diversity/ uniqueness Politeness/courtesy/ patience Manner/demeanor Maintains professional boundaries | Exhibits sensitivity to cultural differences among peers Demonstrates compassion for peers Maintains decorum within the classroom to promote a learning environment for classmates Speaks respectfully/ demonstrates respect for all specialties, disciplines and professions Maintains appropriate boundaries in work relationships Demonstrates positive attitude Attends to balance in personal and professional activities | Able to develop and sustain relationships with peers and team members Actively inclusive of others to achieve common educational and patient goals Examines the impact of own behavior on others and is cognizant of appropriate professional boundaries Appropriate appearance and hygiene at all times, in varying contexts | Recognizes that relationships between physicians and other healthcare workers are sometimes characterized by unequal power and these relationships should be treated responsibly Balances taking initiative and working with team Available to colleagues/ team Active and beneficial team member—modifies behavior according to dynamic nature of team activities Uses only respectfully objective language (avoids derogatory language) Any use of humor is appropriate to the situation and leaves no one uncomfortable Treats all medical staff with respect |

| Element | Year 1 | Year 2 | Clerkships |
|--|---|---|---|
| Accountability Punctuality Takes responsibility Organized | > 95% attendance (minus excused absences) for all required small group activities Arrives on time and prepared for teaching activities Completes assignments in a timely fashion Fulfills obligations undertaken Absences rarely interfere with responsibilities Takes responsibility for shortcomings and areas for improvement Asks for and accepts feedback constructively Respectfully and tactfully questions unfair policies, procedures and practices | Accepts responsibility for errors Maintains composure in difficult situations Follows through on tasks undertaken Takes initiative, perseveres, and is able to prioritize and to manage time | Clarifies expectations and clinical responsibilities, including the student's role on the team Takes on appropriate share of team work Fulfills call duties and other clerkship responsibilities without prompting Reports accurately and fully on patient care activities Always ensures transfer of responsibility for patient care Informs supervisor/ team when mistakes occur or when faced with a conflict of interest Communicates with team regarding conflicting responsibilities Maintains personal control amidst adverse or trying circumstances Recognizes errors and impairments in peers and reports these to appropriate entities |

| Element | Year 1 | Year 2 | Clerkships |
|--|--|--|--|
| Commitment to Excellence: self improvement, adaptability, efforts to gather and respond to feedback: Reflectiveness, personal awareness, and self- assessment Seeks and responds to feedback Responds to error Recognizes limits Lifelong learning Deals with uncertainty Excellence and scholarship Wellness | Demonstrates ability to practice awareness and self reflection for lifelong personal and professional development Recognizes the impact of personal biases on professional conduct, including patience, empathy and awareness of cultural influences on patient well-being and patients' choices for medical care Actively solicits and incorporates feedback in a timely fashion Demonstrates caring, compassion and commitment to the physical and emotional wellness of self Strives for excellence Attends to balance in personal and professional activities Demonstrates a commitment to one's own physical and emotional health, recognizing its impact on professional conduct, including integrity, patience, empathy and concentration | Recognizes own limitations and seeks help Incorporates feedback to make changes in behavior Provides constructive feedback to improve instruction Proactively able to identify learning needs Demonstrates capacity for transforming experience into scholarship | Anticipates and prepares appropriately for all clerkship activities Strives to make evidence-based decisions when evidence is available Addresses own gaps in knowledge and/or skills Reads up on patient cases Manages uncertainty Formulates appropriate clinical questions Actively creates learning opportunities Pursues and commits to providing the highest quality of health care through lifelong learning, education and reflection |

| Element | Year 1 | Year 2 | Clerkships |
|--|--|--|---|
| Commitment to Excellence: improvement of systems and others, leadership, advocacy: Provides feedback/teaching People management Leadership Advocacy Seeks and responds to results of an audit Advance knowledge | Shares responsibility for group learning, feedback, and discussions Helps and teaches classmates Demonstrates caring, compassion and commitment to the physical and emotional wellness of others Actively participates in peer and faculty oral feedback sessions and written assessments Knows the important non-biological determinants of poor health Advocates for traditionally underserved populations Collaborates with communities to address the social and economic determinants of health | Assumes leadership roles Constructively approaches conflict resolution Shares responsibility for group learning, feedback, and discussions Shares responsibility for group learning, feedback Analogous to peer review process in hospitals, recognizes difficulties in peers and assists them in obtaining help or remediation Intervenes on behalf of colleagues when others behave unprofessionally; addresses unprofessional behavior | Respectfully and tactfully questions unfair policies, procedures, and practices in medical school or in the hospital Takes appropriate initiative for training level Uses constructive approaches for conflict resolution Demonstrates sensitivity to and actively addresses patients' needs Takes time and effort to explain information to patients Advocates on behalf of patients Identifies barriers to care |

| Element | Year 1 - Sources of Evaluation | Year 2 - Sources Evaluation | Sources of Clerkship Evaluation |
|---------|---|---|--|
| | Observation, feedback, evaluation and reflection by peers, faculty and self, using: videotape analysis, small group observation, triad interviewing with SPs, role plays, patient interviews with "bedside" observation Ratings by SP final examinations Micro CPX, min CPX and CPX exams | Observation, feedback, evaluation and reflection by peers, faculty and self, using: videotape analysis, small group observation, triad interviewing with SPs, role plays, patient interviews with "bedside" observation Ratings by SP final examinations Micro CPX, min CPX and CPX exams | 360 degree evaluation, including members of interdisciplinary and multidisciplinary team RNs, MSW, peers, others |